

April 1, 2023

Fiscal 2023 Commitment to Security Sinanen Holdings Group

Sinanen Holdings Co., Ltd.
Masaki Yamazaki, President and CEO

Today, we launched our 3rd Medium-Term Management Plan with the aim of making a great leap toward our 100th anniversary.

With this plan, we will aim for growth to achieve our vision of evolving into a comprehensive energy life creation group that contributes to achieving a decarbonized society.

However, the external environment continues to undergo rapid change, marked by the COVID-19 pandemic, geopolitical risk such as the prolonged conflict in Ukraine, continued global inflation, and dramatic exchange rate fluctuations.

We must not only grow but also implement reforms to respond to such change. Yet there are also things we must not change. One of these is our focus on ensuring the safety of customers. Because we deal in gas and oil, which play a vital role in people's lives, we consider the assurance of safety an important Group mission and will strive to uphold it at all times.

We hereby declare the Sinanen Holdings Group Fiscal 2023 Commitment to Security to ensure a high level of safety for our customers.

❖ As the chosen partner of our customers, we place the highest priority on compliance. We will strive to protect the safety of customers by implementing measures that address anticipated risks such as natural disasters.

❖ We will improve the efficiency of our security operations by utilizing digital technology and expand training to enhance and improve the level of security.

❖ Based on the core principle of prioritizing security in everything we do, we will strengthen customer safety and security support for distributors in our B to C Business and work together with business partners to ensure security in our B to B Business. We will also further reinforce the security management system of our own facilities.

Each and every member of the Group that is involved in security will share and uphold this commitment to achieve the objectives stated above.